



## Grane Healthcare improves productivity and survey preparedness while reducing risk with WoundExpert<sup>®</sup>

Grane Healthcare, based in Southwestern Pennsylvania, provides a broad range of consulting services to older adults, including assisted living, skilled nursing, rehabilitative care, and specialty care services. An industry innovator and thought leader, Grane manages 12 skilled nursing facilities and was one of the first management companies in the industry to offer a wound prevention and treatment program for residents.

Developed in partnership with Net Health Systems, Grane's Wound Management Program utilizes WoundExpert to recommend wound prevention and treatment plans of care specific to the individual resident. By helping wounds heal more quickly, Grane affords residents greater comfort and improved quality of life.

The Wound Management Program is delivered by a multidisciplinary team of medical and clinical specialists, including Wound Care Coordinators in each facility specifically trained in wound care.

WoundExpert enables the Wound Care Coordinators to schedule, complete, and document all preventive and wound treatments in a timely, compliant, and efficient manner. WoundExpert's integrated calendar/scheduler ensures all resident wound encounters are recorded and recurring follow-up observations necessitated by the treatment protocol are not overlooked.

"The quality of care the residents receive is the foremost goal. WoundExpert enables the staff to save time, allowing them to spend more time with residents."

*Sue Munoz*

*Quality Improvement Nurse Consultant*

Time with residents is a priority, since pressure ulcers represent a financial burden and litigation exposure for long term care facilities. Pressure ulcers increase utilization of staff resources for treatment, documentation, monitoring, and follow-up. Pressure ulcers are also a source of diminished resident quality of life, nuisance litigation, and claim settlements.

Real-time incidence and prevalence reporting is generated with a single mouse click. WoundExpert eliminates the traditionally resource-intensive methods for generating internal management reports and compliance tracking, allowing the staff to spend more time providing care to residents.

The staff utilizes WoundExpert's automated Braden Assessment to identify residents with elevated risk levels of skin breakdown across all facilities, which helps prevent pressure ulcers.

"WoundExpert allows me to review resident Braden Scores across all facilities, assuring compliance with the prevention and treatment policies and protocols," notes Sue.

Combining intelligence gained from WoundExpert reporting with aggressive pressure ulcer prevention and treatment protocols is key. Since implementing WoundExpert, pressure ulcer prevalence is down; today, Grane managed facilities are at or near state and national averages for high-risk long-stay residents with pressure ulcers.

The facility staff use WoundExpert to monitor resident wound healing progress and make recommendations to the multidisciplinary team. It helps the staff keep residents informed throughout treatment, assuring residents and family members understand the plan of care rationale.

WoundExpert is used to generate, customize, and retain all required communications with resident primary care physicians and family members. Timely, thorough communications—interventions, status observations, and progress—with all parties reduces risk of litigation.

Finally, WoundExpert makes it easier for compliance with CMS and State Department of Health documentation requirements, improving onsite survey preparedness.

“During state surveys, the Wound Care Coordinators are able to immediately respond to the requests of the surveyors,” concludes Sue. “The information and assessments of the residents are only a click away. The Wound Care Coordinators are confident that the information submitted is legible, thorough, and concise.”

WoundExpert’s comprehensive documentation provides a detailed, chronological sequence of care provided by the multidisciplinary wound care team, which mitigates risk.

“The long term care facilities managed by Grane Healthcare utilize WoundExpert to identify and reduce risk. In addition to guaranteeing that there is a comprehensive note, WoundExpert provides detailed oversight of all facets of the Wound Management Program.”

*Beth Lengle, RLNC*

*Vice President of Nursing Services*

WoundExpert helps improve treatment outcomes and supports the identification of best practices across all facilities to ensure resident care consistency, which is a critical success factor in achieving improved healing outcomes.

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